



**MACON COUNTY CHSA Board  
MINUTES  
7/28/2026**

|                             |                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Members:</b>             | Garrett Higdon-Engineer/Chair, Barry Breeden-County Commissioner, Dr. Roy Lenzo- Veterinarian, Cortney Patrick- Pharmacist, Dr. Matt Corbin- Dentist/Vice Chair, Angela Stone- Nurse Representative, Dr. Nathan (Don) Feibelman III- Psychiatrist, Steve Grissim- General Public, Dr. Michael Toedt- Physician, Ava Ammons- General Public, Marc Hehn-General Public, Chris Hedden-General Public |
| <b>Members Absent:</b>      | Barry Breeden and Roy Lenzo                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Staff Present:</b>       | Kim Dills, Christina Stamey, Lisa Browning, and Kirstyn Smotherman                                                                                                                                                                                                                                                                                                                                |
| <b>Guests:</b>              | None                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Media:</b>               | Shelby Powell and Debra Prince                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Call to Order:</b>       | Garrett Higdon called the meeting to order at 6:18 p.m.                                                                                                                                                                                                                                                                                                                                           |
| <b>Approval of Agenda:</b>  | Garrett Higdon asked for approval of the agenda. Michael Steve Grissim made a motion to approve the agenda. Matt Corbin seconded the motion. The motion passed unanimously.                                                                                                                                                                                                                       |
| <b>Public Comment:</b>      | None                                                                                                                                                                                                                                                                                                                                                                                              |
| <b><u>Presentation:</u></b> | None                                                                                                                                                                                                                                                                                                                                                                                              |

## **Approval of Previous Meeting**

### **Minutes:**

Michael Toedt made a motion to approve the minutes from the April 28<sup>th</sup>, 2026 meeting. Matt Corbin seconded the motion. The motion passed unanimously.

### **Old Business:**

None

### **New Business:**

#### **a. Consumer Survey/ Duck Hunt Results:**

Kirstyn Smotherman discussed the 2025 Macon County Public Health consumer satisfaction survey, revealing high ratings for professionalism and friendliness. Majority of respondents had no recommendations for improvement, but those who did suggested expanded hours or services, increased staffing, and increased awareness communication. Most respondents found agency hours convenient, and the majority agreed that their wait time was fair. The survey revealed that many people did not receive services on the day of the survey, but those who did fell into categories like lab, WIC, primary care, or communicable diseases. Dr. Feibelman inquired about the significance of the survey response numbers. Kirstyn addressed the question adding this was a low participation number with plans to improve customer participation. Ava Ammons asked Kirstyn what ideas did she have for higher participation. Kirstyn responded that the 2024 survey had over 120 responses, while the 2025 survey had only 53, making it harder to gauge satisfaction and the approach for the 2026 survey will revert to paper surveys, as digital surveys seemed to be less effective. Ava Ammons suggested narrowing down the survey questions to improve response rates. Following the discussion of the Consumer survey, Kirstyn Smotherman provided background on the Duck Hunt event, a regional physical activity initiative started in 2023. The event aims to increase physical activity, especially outdoor activities, and educate participants about local physical activity opportunities. Kirstyn Smotherman explained participants find marked rubber ducks with QR codes that lead to a survey assessing physical activity levels and trail confidence, and serve as raffle entries for prizes. The event is sponsored by local businesses, and this year, the cost of the ducks was covered by the Duke Endowment Healthy People Healthy Carolinas grant. Kirstyn Smotherman noted the Duck Hunt event is expanding regionally, with Macon County partnering with Jackson and Swain Counties, and interest from Graham County. In 2026, Macon County had 109 participants, with 60% being new to the event, and 188 new Facebook group members. The survey data showed a decline in time spent on trails before the event and an increase in time spent on trails during the event. Trail confidence increased from 4.29 to 4.75 on a scale of zero to five, with qualitative data showing increased family and community engagement. Questions followed from Dr. Feibelman and Cortney Patrick asking what some of the prizes consisted of and how was the event promoted. Kirstyn Smotherman noted that donated prizes included such things as zip line passes, pool passes, baseball tickets, jump factory passes and many others. Kirstyn Smotherman said the event was promoted through the health departments Facebook page, an article in the local paper and WIC's

Tik Tok page. Steve Grissim asked how many ducks were hid. Kirstyn Smotherman who heads up this event by herself, hid 160 ducks. Angie Stone was impressed with the event and added that she would love to make a donation on next years event. Kim Dills thanked Kirstyn Smotherman for creating this event along with time and hard work and how wonderful it is that the Duck Hunt event is expanding so rapidly. (See Handouts)

**b. End of Year Budget Update:**

Kim Dills presented the final expense budget for the upcoming year, noting slight increases due to COLA and step increases. The emergency preparedness budget decreased due to a salary and benefits shift to emergency management. The on-site wastewater budget decreased due to lower contract service needs. The revenue budget highlights increase in WIC funding and Medicaid reimbursements for child health services. During the budget discussion, Marc Hehn inquired about the length of time it takes to get a septic permit. Kim Dills responded that it is about a week for the last 6 months. Dr. Feibelman asked what the Food & Lodging section of Environmental Health consisted of. Kim explained the sections roles and duties. Cortney Patrick asked Kim Dills that since she has been here for sometime now, did she feel the employee wages should be included in the budget. Kim Dills explained that is solely through the county. Kim Dills explained the increase of funding was due to assuming 600 clients from Cherokee county. Kim explained the increase to Medicaid cost settlement was due to increase of Medicaid patients now that the health department expanded their children health services including prenatal. Steve Grissim inquired about how many times a year do children with Medicaid are seen on the Molar Roller. Kim Dills explained that it is based on their needs. (See Handouts)

**c. Rabies Clinic Update:**

Kim Dills discussed plans for rabies clinics, including locations, costs, and expanded vaccine offerings. Kim Dills hopes the clinics will be held at Mountain View Intermediate School and Cartoogechaye Elementary School because of the ease of the traffic pattern. There will be support from Noah's Ark Humane Society, some of our staff that are certified rabies vaccinators and Dr. Roy Lenzo. Kim Dills noted that Macon County Animal Services typically offer 1 or 2 clinics yearly. It is a low-cost clinic receiving the rabies vaccine for usually \$10. Kim Dills is hoping to be able to offer some extended vaccines for an additional \$5. Kim Dills will release more information on the clinics as we move closer to the event. Steve Grissim addressed the board discussing how pleased the volunteers and himself are very happy with Kim Dills for all the hard work, dedication, improvements and quick responses to any issues with animal services. The volunteer participation has increased dramatically and Kim Dills is very thankful.

**Requested Agenda /**  
**Discussion Items:**

Dr. Michael Toedt thanked and commended Kim Dills for the news release, July 21st on the first confirmed case of Cyclospora. Dr. Toedt thought it was very well done and informative for the public. Dr. Toedt expressed his gratitude for Kim Dills expertise.

**6. Closed Session:**  
**(If necessary, according to**  
**N.C. Statute G.S. 143-318.11)**

None

**Adjournment:**

Steve Grissim made a motion to adjourn. Chris Hedden seconded the motion. The motion passed unanimously at 6:57pm.

**Next Meeting Date:**

September 22<sup>nd</sup>, 2026

**Minutes Recorded by:**

Christina .N. Stamey

# MACON COUNTY PUBLIC HEALTH FY27 EXPENSE BUDGET

| ORG          | ACCOUNT DESCRIPTION      | FY 27 REQUESTED<br>BUDGET | FY 27 APPROVED<br>BUDGET |
|--------------|--------------------------|---------------------------|--------------------------|
| 115110       | HEALTH ADMINISTRATION    | 477,969.00                | 482,843.00               |
| 115111       | OPERATIONS               | 649,700.00                | 672,638.00               |
| 115120       | SCHOOL HEALTH NURSE      | 403,633.00                | 418,040.00               |
| 115140       | WISEWOMEN                | 18,024.00                 | 18,782.00                |
| 115141       | BREAST & CERVICAL CANCER | 46,741.00                 | 48,014.00                |
| 115144       | ADULT HEALTH             | 479,849.00                | 501,583.00               |
| 115145       | DISEASE CONTROL          | 410,077.00                | 425,627.00               |
| 115146       | HEALTHY COMMUNITIES      | 184,337.00                | 193,561.00               |
| 115147       | CARE COORDINATION        | 21,159.00                 | 21,159.00                |
| 115148       | LABORATORY               | 252,762.00                | 258,042.00               |
| 115150       | EMERGENCY PREPAREDNESS   | 80,051.00                 | 8,967.00                 |
| 115152       | W.I.C.                   | 275,450.00                | 284,755.00               |
| 115154       | OB CARE MANAGEMENT       | 10,846.00                 | 10,846.00                |
| 115155       | MATERNAL                 | 151,624.00                | 157,848.00               |
| 115156       | CHILD HEALTH             | 85,216.00                 | 97,712.00                |
| 115157       | CHILD DENTAL HEALTH      | 564,192.00                | 582,138.00               |
| 115159       | FAMILY PLANNING          | 166,238.00                | 171,689.00               |
| 115165       | BF PEER COUNSELOR        | 21,923.00                 | 22,296.00                |
| 115167       | EMPLOYEE & FAMILY HEALTH | 176,978.00                | 186,085.00               |
| 115182       | ON-SITE WASTEWATER       | 606,529.00                | 570,241.00               |
| 115183       | PRIVATE DRINKING WATER   | 285,127.00                | 298,422.00               |
| 115184       | FOOD/LODGING INST        | 285,640.00                | 296,573.00               |
| 114380       | ANIMAL SERVICES          | 584,948.00                | 604,828.00               |
| <b>TOTAL</b> |                          | <b>6,239,013.00</b>       | <b>6,332,689.00</b>      |

## COMPLETELY GRANT FUNDED

| ORG          | ACCOUNT DESCRIPTION    | FY 27 REQUESTED<br>BUDGET | FY 27 APPROVED<br>BUDGET |
|--------------|------------------------|---------------------------|--------------------------|
| 115125       | NC TOBACCO SETTLEMENT  | 182,338.00                | 182,338.00               |
| 115128       | REG CHRONIC DISEASE 14 | 265,023.00                | 265,023.00               |
| <b>TOTAL</b> |                        | <b>447,361.00</b>         | <b>447,361.00</b>        |

**TOTAL PROJECTED BUDGET**

**6,686,374.00**

**6,780,050.00**

# MACON COUNTY PUBLIC HEALTH

## FY27 REVENUE BUDGET

| ORG    | OBJ    | ACCOUNT DESCRIPTION            | FY27<br>REQUESTED<br>BUDGET | FY27<br>APPROVED<br>BUDGET |
|--------|--------|--------------------------------|-----------------------------|----------------------------|
| 113511 | 436004 | EMERGENCY PREPARE - STATE      | (28,766.00)                 | (28,766.00)                |
| 113511 | 436007 | SCHOOL NURSE - STATE           | (150,000.00)                | (150,000.00)               |
| 113511 | 436023 | WISEWOMAN REV                  | (6,550.00)                  | (6,550.00)                 |
| 113511 | 436026 | MATERNAL HEALTH - STATE        | (38,883.00)                 | (38,883.00)                |
| 113511 | 437000 | STATE AID TO COUNTIES/HEALTH   | (82,398.00)                 | (82,398.00)                |
| 113511 | 437200 | LAB FEES                       | (35,000.00)                 | (35,000.00)                |
| 113511 | 437201 | FAMILY PLANNING FEES           | (14,500.00)                 | (14,500.00)                |
| 113511 | 437204 | FOREIGN TRAVEL/OTHER VACCINES  | (120,000.00)                | (120,000.00)               |
| 113511 | 437300 | MATERNAL HEALTH FEES           | (8,500.00)                  | (8,500.00)                 |
| 113511 | 438011 | ADULT HEALTH FEES              | (6,000.00)                  | (6,000.00)                 |
| 113511 | 438013 | BCCCP - STATE                  | (16,350.00)                 | (16,350.00)                |
| 113511 | 438022 | BF PEER COUNSELOR REVENUES     | (20,013.00)                 | (20,013.00)                |
| 113511 | 438501 | FAMILY PLANNING - STATE        | (55,722.00)                 | (53,757.00)                |
| 113511 | 438502 | WIC - STATE                    | (156,913.00)                | (199,386.00)               |
| 113511 | 438504 | HEALTH PROMOTION - STATE       | (34,526.00)                 | (34,526.00)                |
| 113511 | 438508 | TB - STATE                     | (2,170.00)                  | (2,170.00)                 |
| 113511 | 438509 | CHILD HEALTH - STATE           | (9,999.00)                  | (9,999.00)                 |
| 113511 | 438510 | CHILD DENTAL FEES              | (25,000.00)                 | (25,000.00)                |
| 113511 | 438511 | ADULT HEALTH/MEDICAID          | (10,000.00)                 | (10,000.00)                |
| 113511 | 438512 | FAMILY PLANNING/MEDICAID REIMB | (12,000.00)                 | (12,000.00)                |
| 113511 | 438513 | CHILD HEALTH/MEDICAID REIMB    | (1,000.00)                  | (5,000.00)                 |
| 113511 | 438514 | MATERNAL HEALTH/MEDICAID REIMB | (15,000.00)                 | (15,000.00)                |
| 113511 | 438515 | OB CARE COORDINATOR            | (20,000.00)                 | (20,000.00)                |
| 113511 | 438518 | COMM DISEASE-STATE             | (10,678.00)                 | (10,678.00)                |
| 113511 | 438520 | IMMUNIZATION - STATE           | (12,117.00)                 | (12,117.00)                |
| 113511 | 438521 | COMMUNICABLE DISEASE FEES      | (1,200.00)                  | (1,200.00)                 |
| 113511 | 438522 | CARE COORD. FOR CHILDREN-STATE | (4,724.00)                  | (4,724.00)                 |
| 113511 | 438524 | IMMUNIZATIONS-MEDICAID REIMB   | (7,500.00)                  | (7,500.00)                 |
| 113511 | 438528 | FLU VACCINE PROGRAM            | (20,000.00)                 | (20,000.00)                |
| 113511 | 438533 | CARE COORD. FOR CHILDREN       | (20,000.00)                 | (20,000.00)                |
| 113511 | 438535 | CHILD DENTAL MEDICAID          | (250,000.00)                | (250,000.00)               |
| 113511 | 438541 | CMARC CMHRP                    | (10,000.00)                 | (10,000.00)                |
| 113511 | 438543 | MEDICAID CAPITATION PAYMENTS   | (70,000.00)                 | (70,000.00)                |
| 113511 | 438546 | CHILD HEALTH FEES              | (5,000.00)                  | (5,000.00)                 |
| 113511 | 438550 | COMM DISEASE/MEDICAID          | (1,300.00)                  | (1,300.00)                 |
| 113511 | 438551 | MEDICAID COST SETTLEMENT FUNDS | (450,000.00)                | (450,000.00)               |
| 113511 | 438554 | TB FEES                        | (3,200.00)                  | (3,200.00)                 |
| 113511 | 438561 | PRIMARY CARE                   | (30,000.00)                 | (30,000.00)                |
| 113511 | 438563 | EMPLOYEE HEALTH                | (6,500.00)                  | (6,500.00)                 |
| 113511 | 438567 | PRIMARY CARE --MEDICAID        | (10,000.00)                 | (10,000.00)                |

| ORG                          | OBJ    | ACCOUNT DESCRIPTION            | FY27<br>REQUESTED<br>BUDGET | FY27<br>APPROVED<br>BUDGET |
|------------------------------|--------|--------------------------------|-----------------------------|----------------------------|
| 113511                       | 438702 | ONSITE WASTEWTR FEES           | (185,000.00)                | (185,000.00)               |
| 113511                       | 438703 | WELL FEES                      | (56,000.00)                 | (56,000.00)                |
| 113511                       | 438704 | FOOD/LODGING FEES              | (18,000.00)                 | (18,000.00)                |
| 113511                       | 438706 | WATER TEST FEES                | (22,000.00)                 | (22,000.00)                |
| 113511                       | 438707 | TEMP FOOD FEES                 | (1,200.00)                  | (2,000.00)                 |
| 113511                       | 438708 | POOL FEES                      | (2,500.00)                  | (2,500.00)                 |
| 113511                       | 445200 | CONTRIBUTIONS                  | (1,000.00)                  | (1,000.00)                 |
| 113344                       | 435013 | ANIMAL ADOPTION FEES           | (12,000.00)                 | (12,000.00)                |
| 113344                       | 435014 | ANIMAL CONTROL FINES & FEES    | (2,500.00)                  | (2,500.00)                 |
| 113344                       | 435018 | ANIMAL SERVICES MICROCHIP FEES | (250.00)                    | (250.00)                   |
| <b>Total Health Revenues</b> |        |                                | <b>\$ (2,081,959.00)</b>    | <b>\$ (2,127,267.00)</b>   |

### Grant Funding

| ORG                             | OBJ    | ACCOUNT DESCRIPTION          | FY27<br>REQUESTED<br>BUDGET | FY27<br>APPROVED<br>BUDGET |
|---------------------------------|--------|------------------------------|-----------------------------|----------------------------|
| 113511                          | 426001 | TOBACCO GRANT                | (182,338.00)                | (182,338.00)               |
| 113511                          | 426007 | MINORITY DIABETES PREV GRANT | (140,023.00)                | (140,023.00)               |
| 113511                          | 436031 | HLTHY PEOPLE HLTHY CAROLINAS | (125,000.00)                | (125,000.00)               |
| <b>Total Grant Funds</b>        |        |                              | <b>\$ (447,361.00)</b>      | <b>\$ (447,361.00)</b>     |
| <b>TOTAL PROJECTED REVENUES</b> |        |                              | <b>\$ (2,529,320.00)</b>    | <b>\$ (2,574,628.00)</b>   |

# **Macon County Public Health (MCPH) Consumer Satisfaction Survey 2025**

Tuesday, June 23, 2026

Powered by  SurveyMonkey

**53**

Total Responses

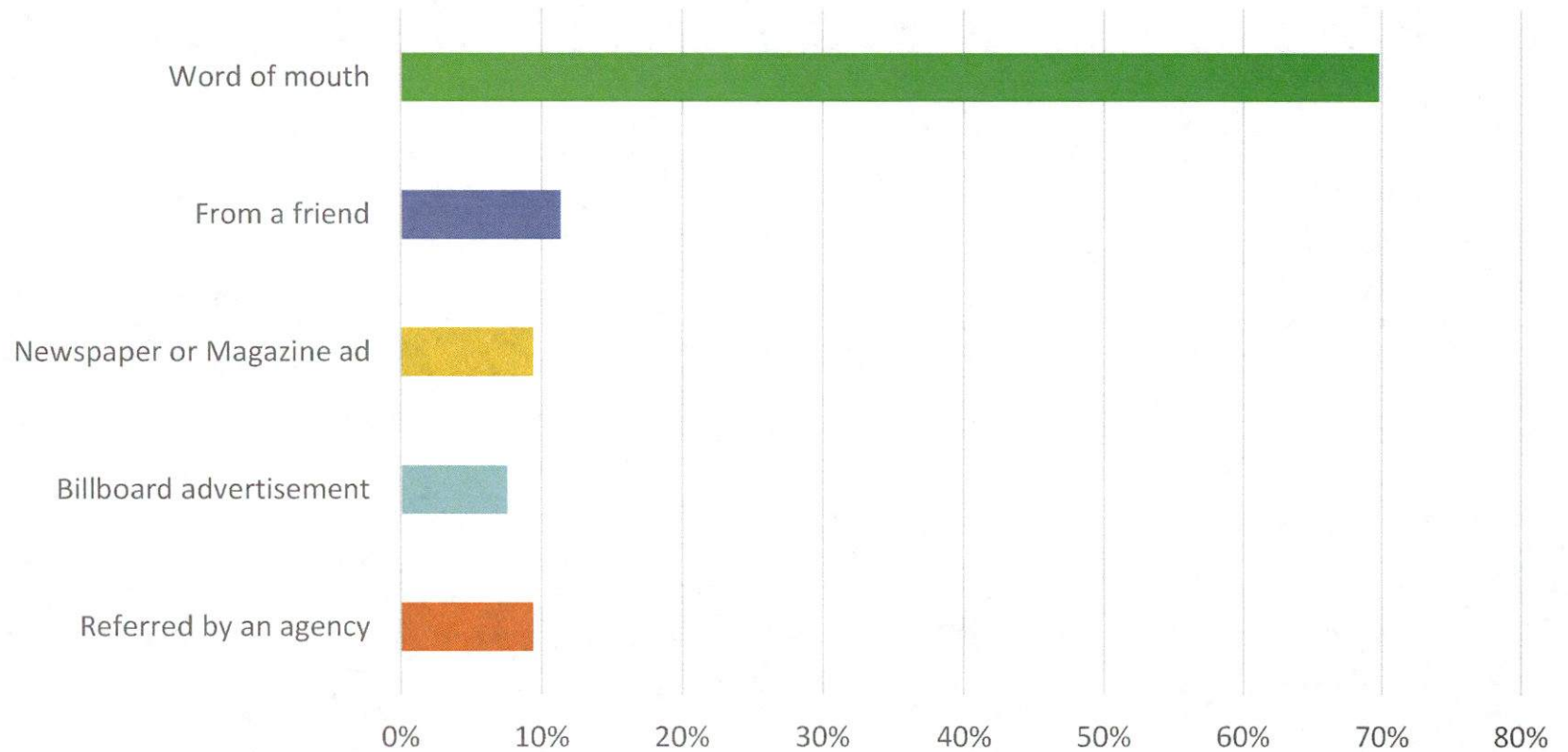
Date Created: Thursday, February 27, 2025

Complete Responses: 53

Powered by  SurveyMonkey

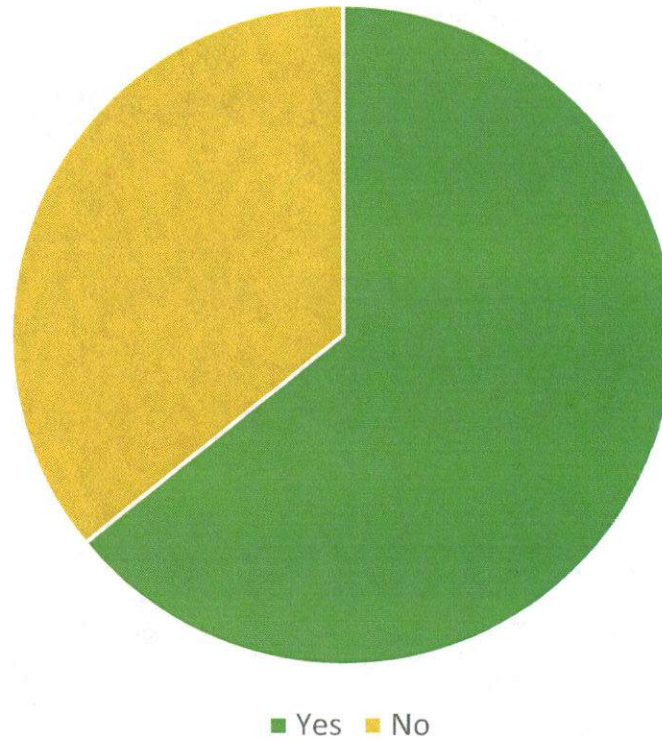
## Q1: How did you hear about Macon County Public Health (MCPH)?

Answered: 53 Skipped: 0



## Q2: Have you used services at MCPH before today?

Answered: 53 Skipped: 0

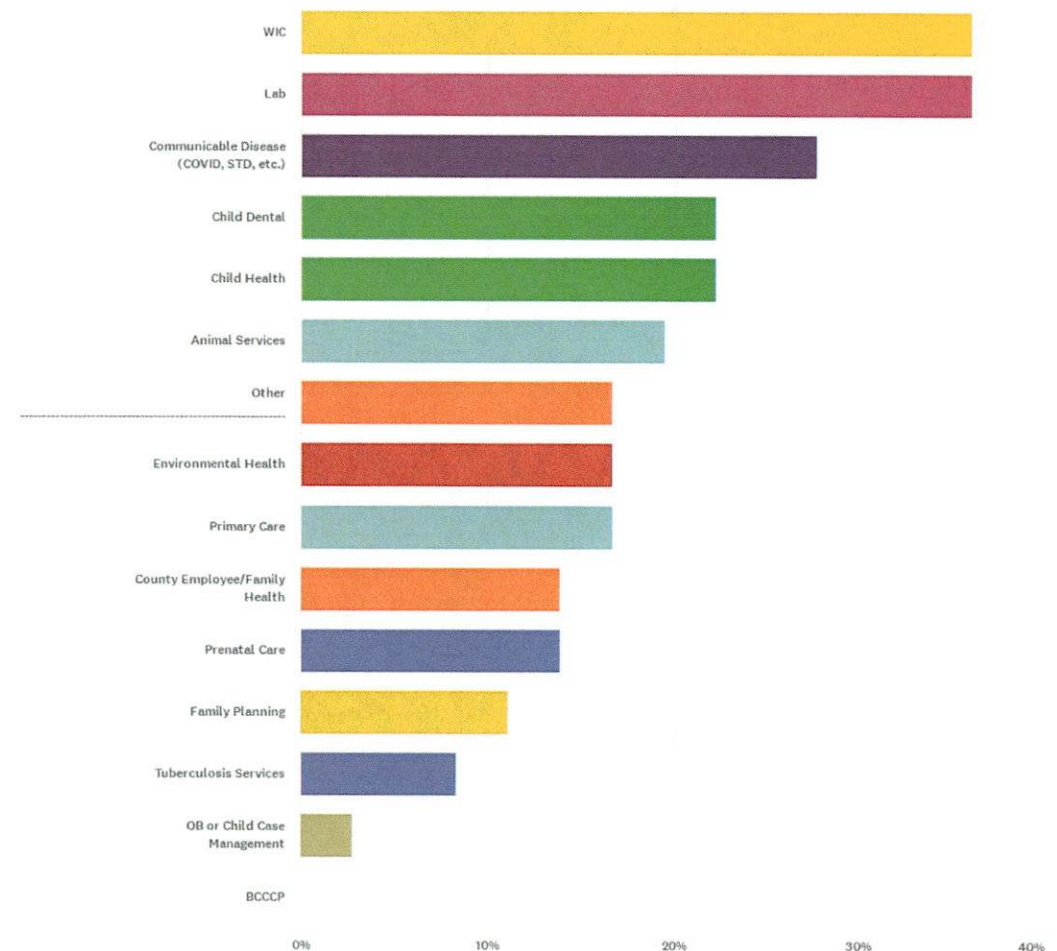


### Q3: If you answered "YES" to question 2, please indicate which services you previously received. (Mark all that apply)

Answered: 36 Skipped: 17

Q3 36 responses

If you answered "YES" to question 2, please indicate which services you previously received. (Mark all that apply)



### Q3: If "YES", please indicate which services you previously received. (Mark all that apply)

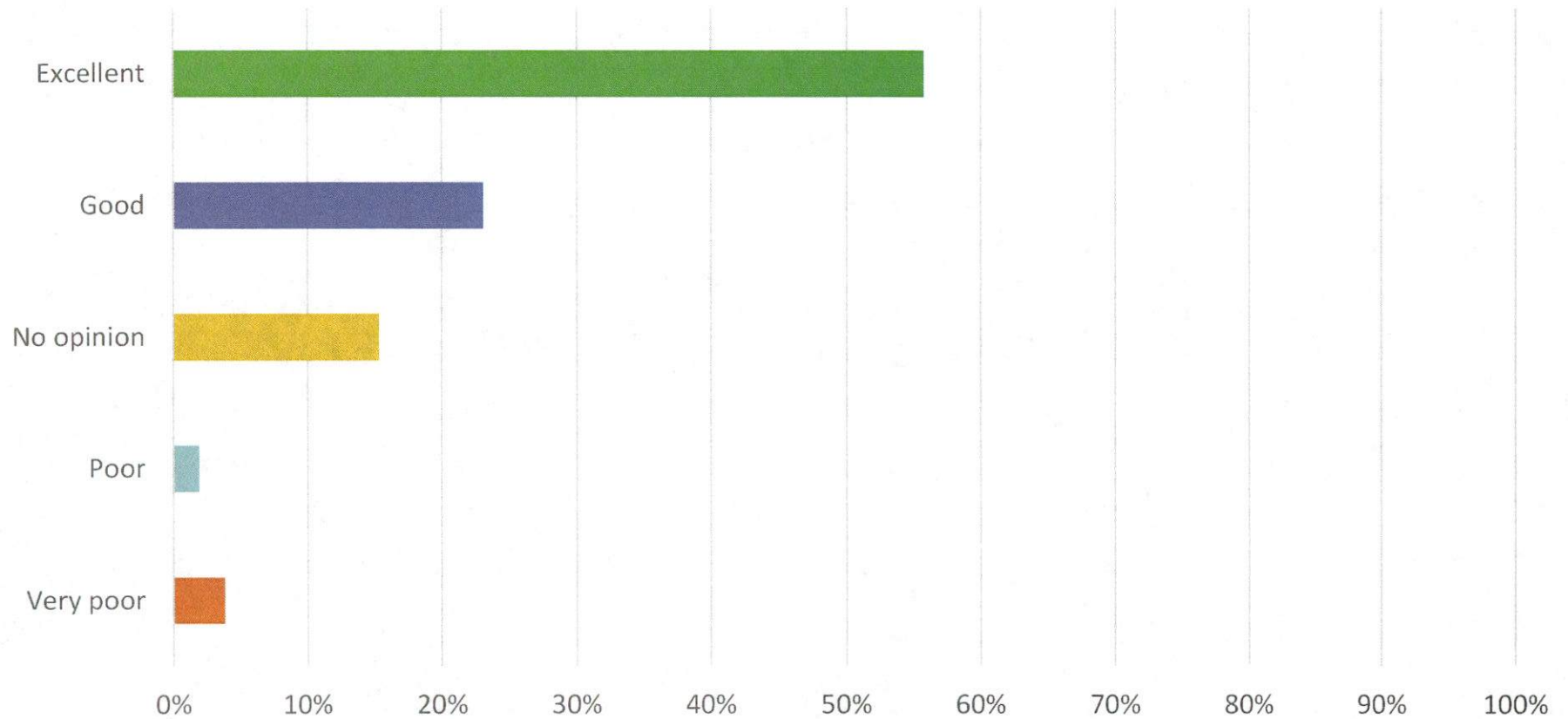
Answered: 36 Skipped: 17

| ANSWER CHOICES                          | RESPONSES |    |
|-----------------------------------------|-----------|----|
| Child Health                            | 22.22%    | 8  |
| Prenatal Care                           | 13.89%    | 5  |
| Family Planning                         | 11.11%    | 4  |
| Primary Care                            | 16.67%    | 6  |
| County Employee/Family Health           | 13.89%    | 5  |
| Communicable Disease (COVID, STD, etc.) | 27.78%    | 10 |
| Lab                                     | 36.11%    | 13 |
| OB or Child Case Management             | 2.78%     | 1  |
| Environmental Health                    | 16.67%    | 6  |
| BCCCP                                   | 0.00%     | 0  |

| ANSWER CHOICES        | RESPONSES |    |
|-----------------------|-----------|----|
| Child Dental          | 22.22%    | 8  |
| Tuberculosis Services | 8.33%     | 3  |
| WIC                   | 36.11%    | 13 |
| Animal Services       | 19.44%    | 7  |
| Other                 | 16.67%    | 6  |
|                       |           |    |
|                       |           |    |
|                       |           |    |
| TOTAL                 |           | 95 |

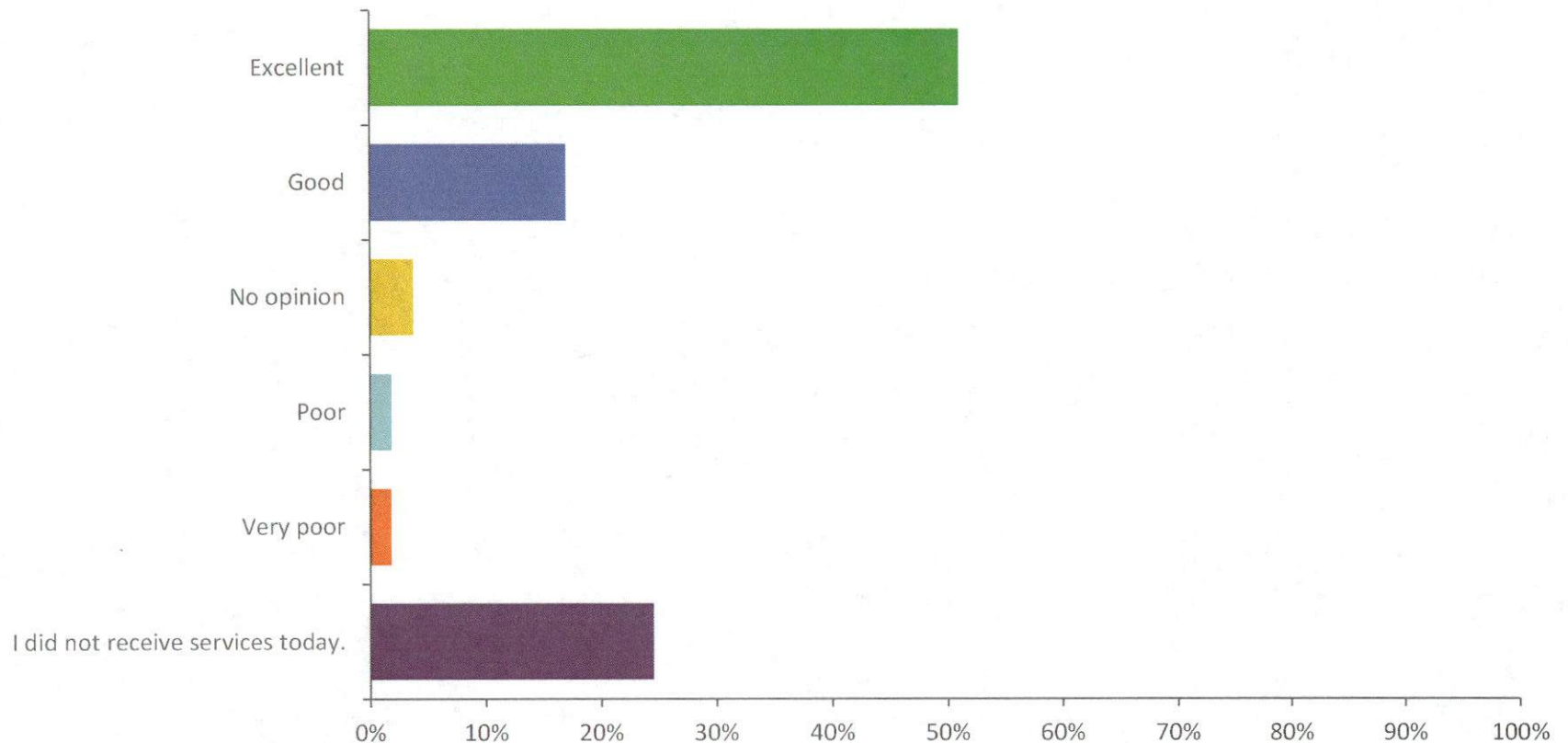
## Q4: What was your opinion of MCPH before today?

Answered: 52 Skipped: 1



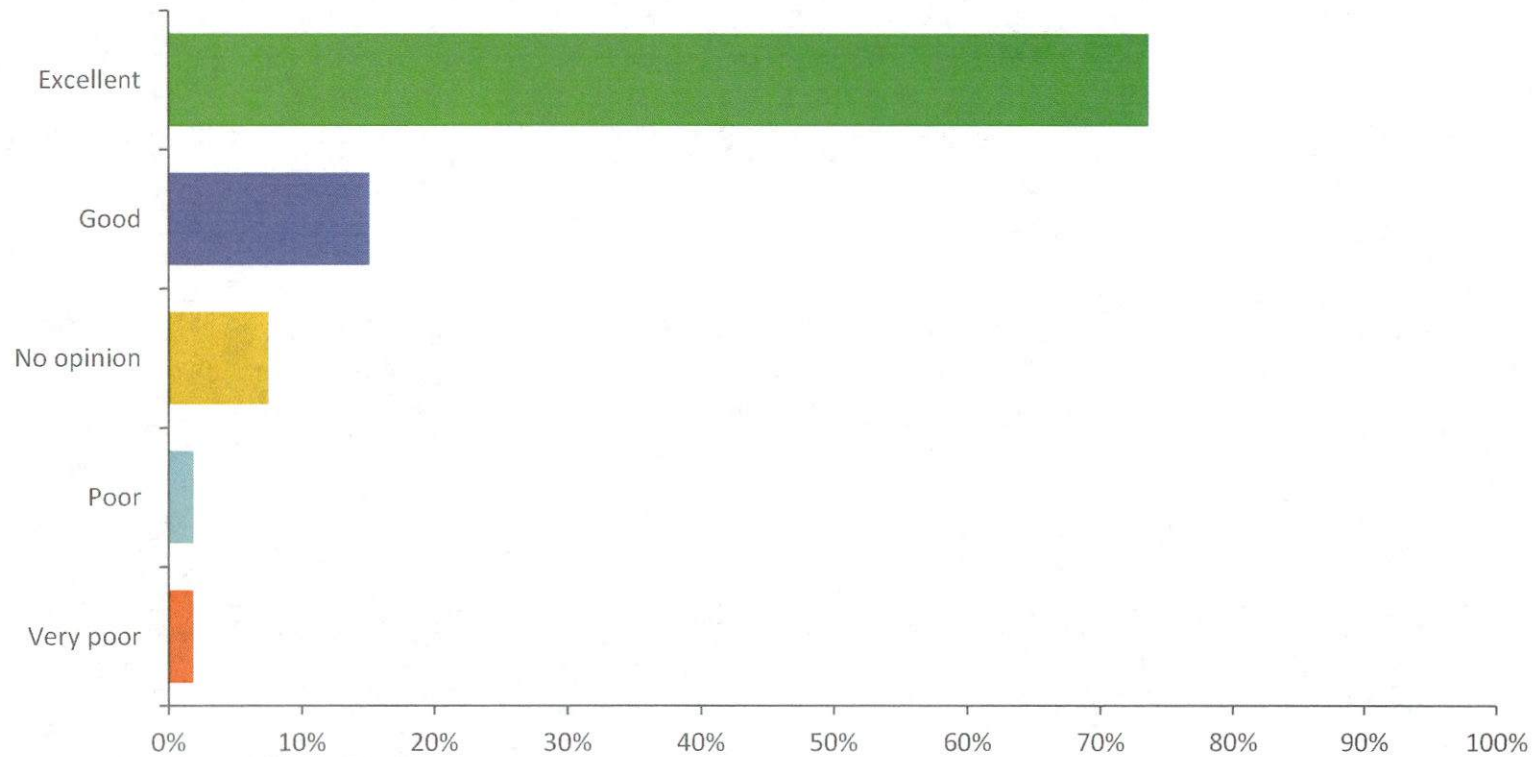
## Q5: What is your opinion about MCPH after receiving services today?

Answered: 53 Skipped: 0



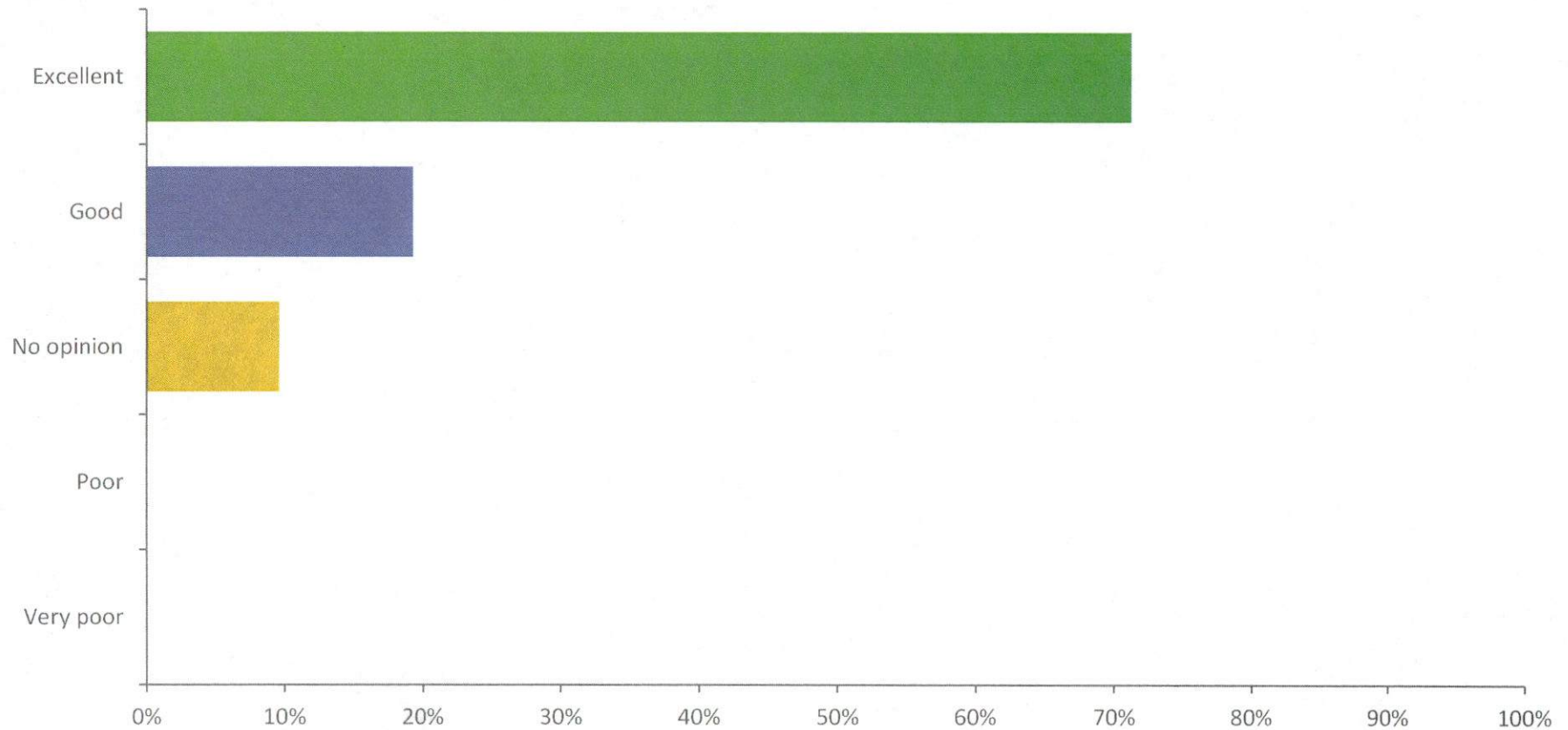
## Q6: How would you rate the way you were treated by the staff?

Answered: 53 Skipped: 0



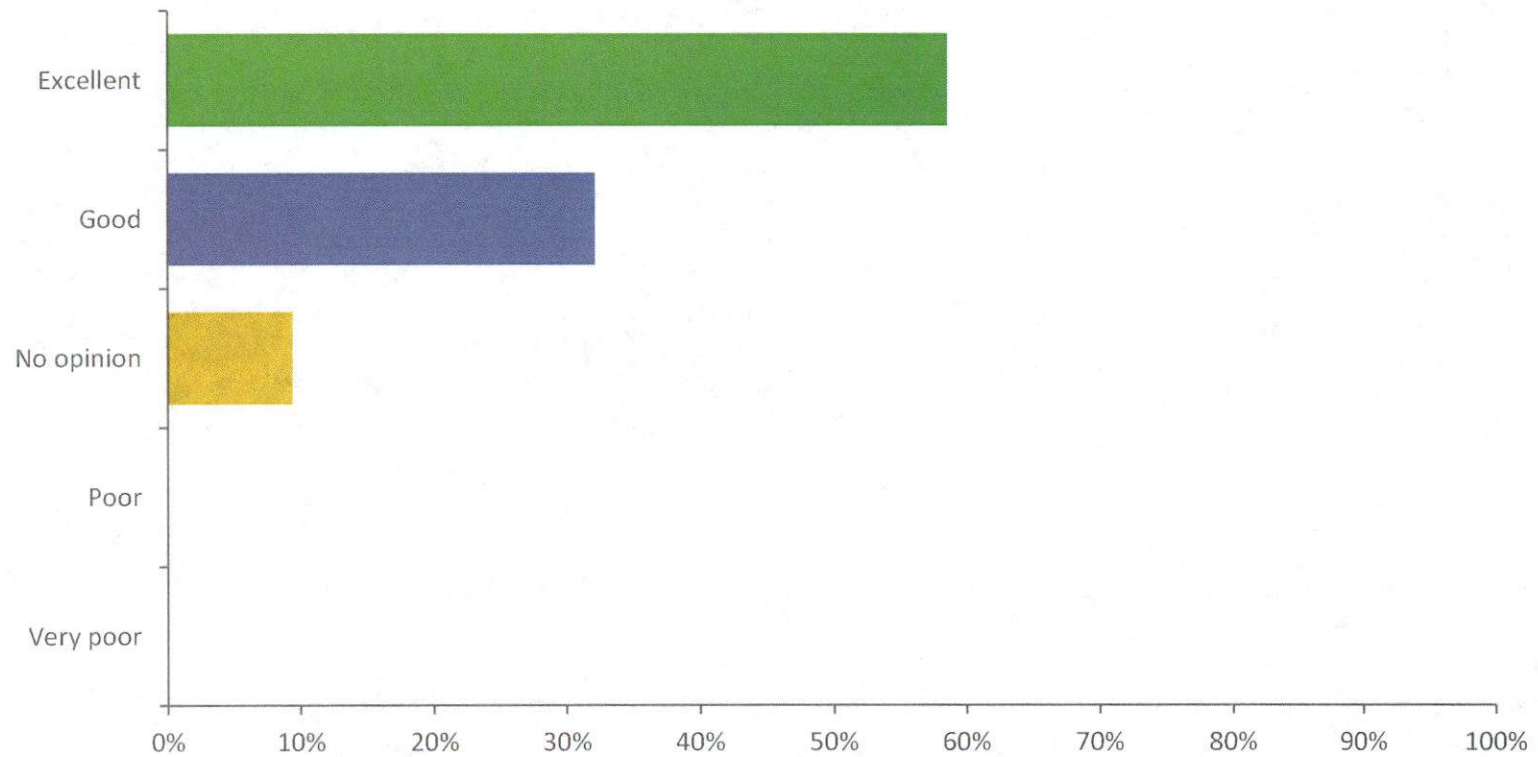
## Q7: How would you rate the quality of the service(s) you received?

Answered: 52 Skipped: 1



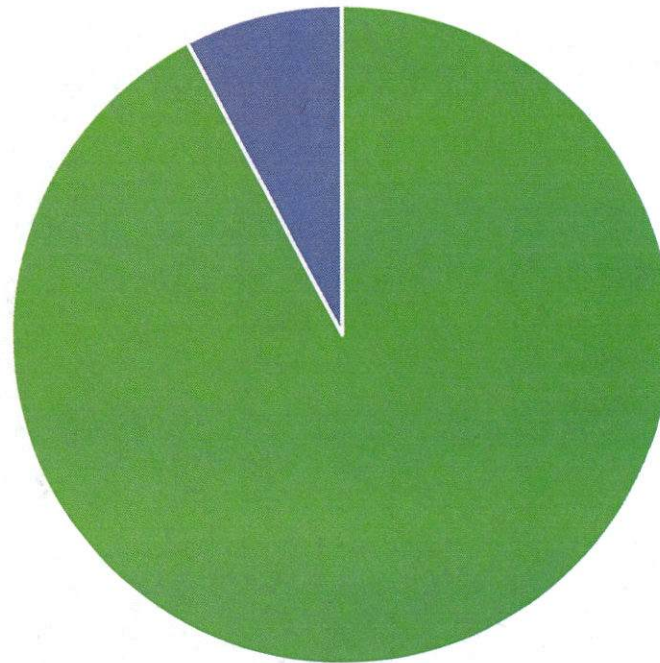
## Q8: How would you rate the MCPH facility you used?

Answered: 53 Skipped: 0



## Q9: Would you recommend MCPH to a friend?

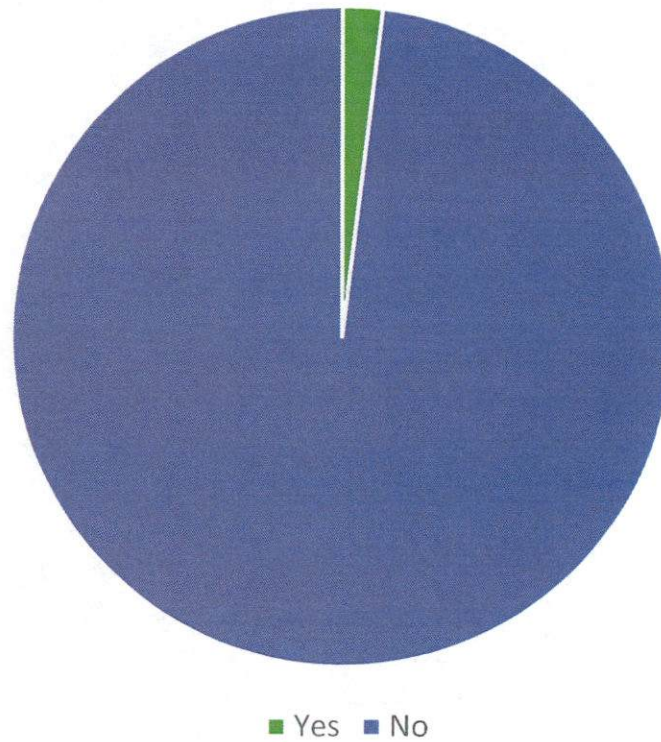
Answered: 52 Skipped: 1



■ Yes ■ No

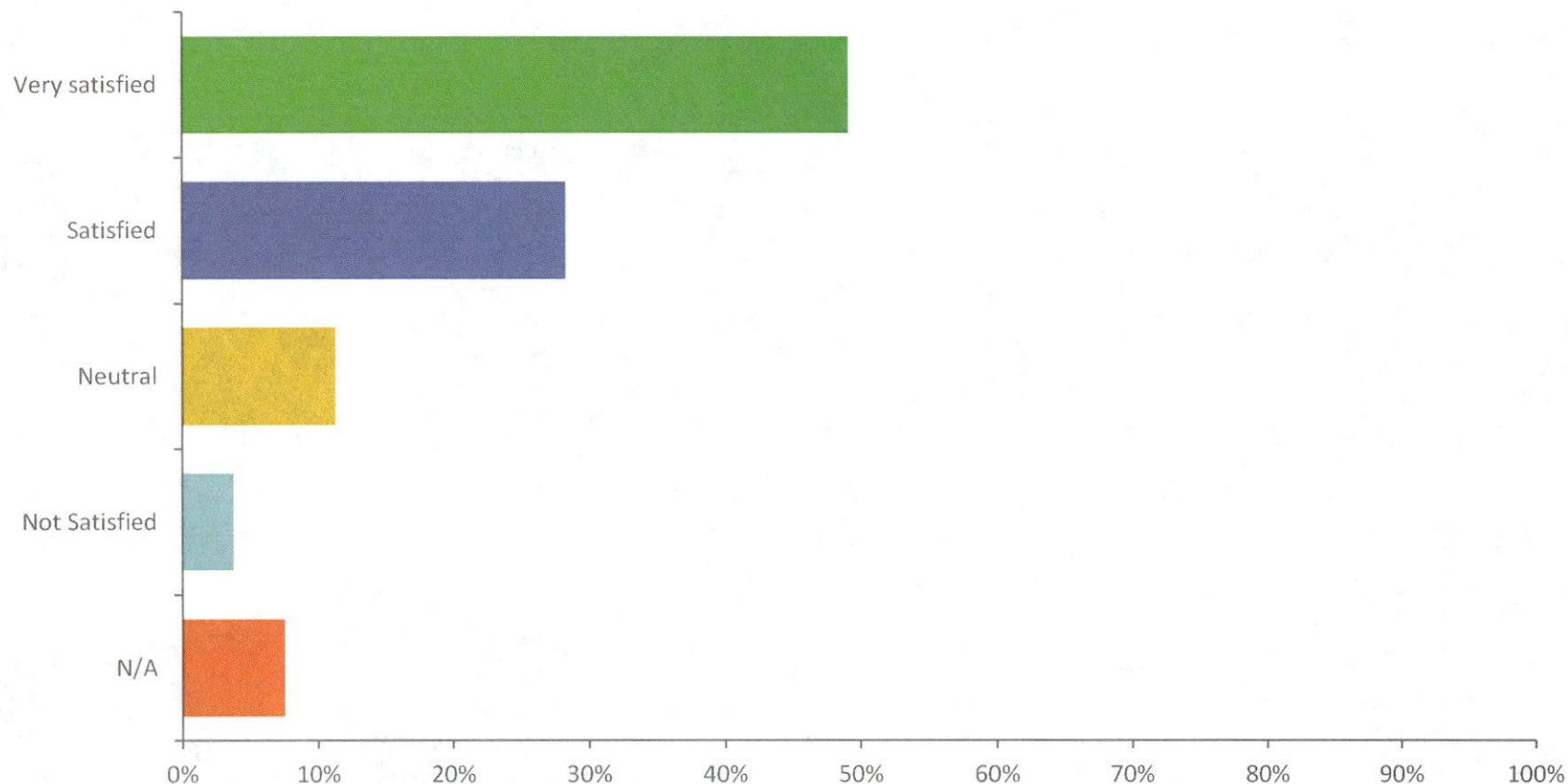
## Q10: Did you use an interpreter?

Answered: 52 Skipped: 1



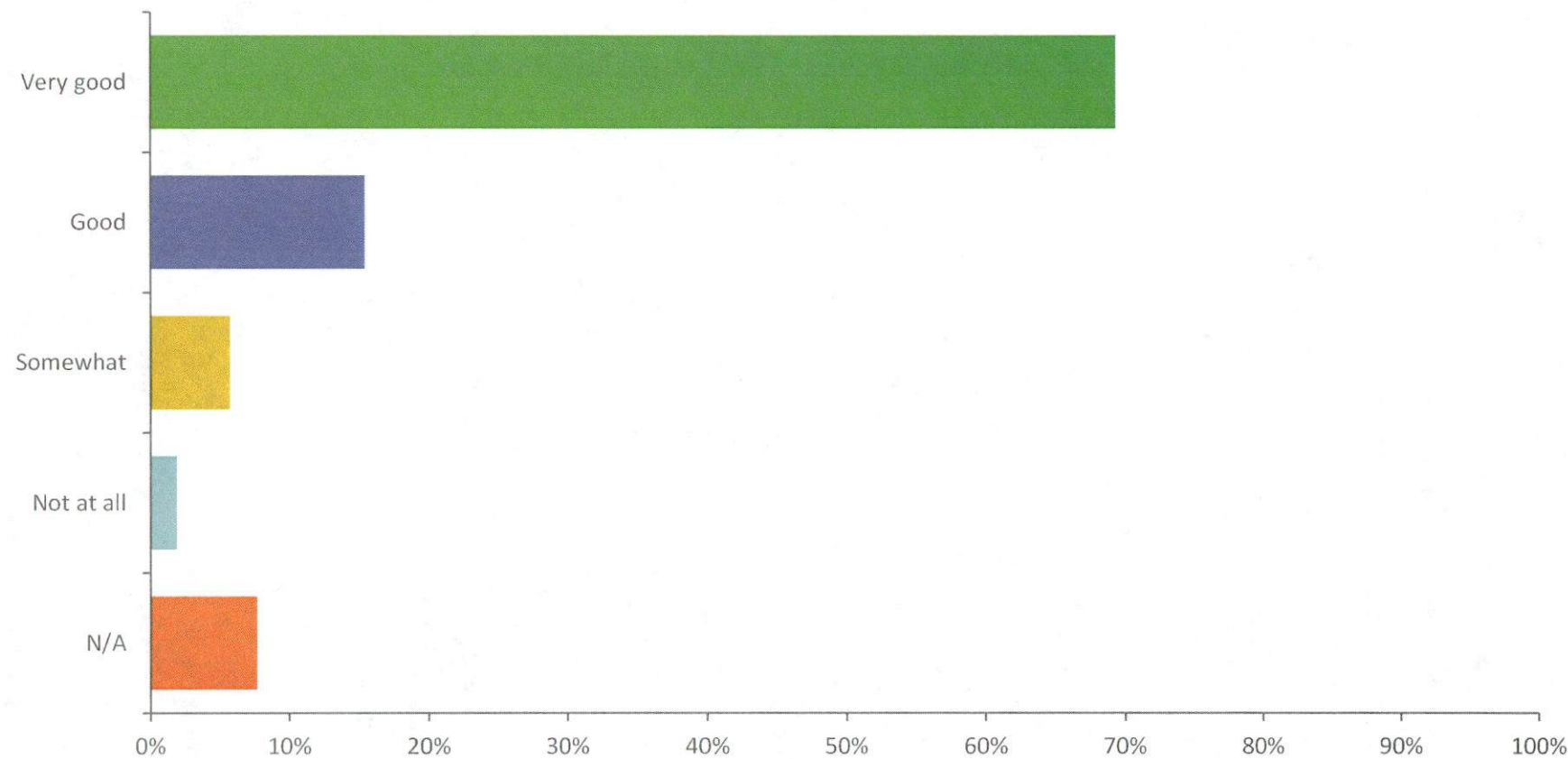
## Q11: How would you rate your ability to access our services? (i.e. make an appointment, hours of operation, etc.)

Answered: 53 Skipped: 0



**Q12: How would you rate your ability to understand the information provided to you?**

Answered: 52 Skipped: 1



Q13: Use 1-3 words to describe your impression of MCPH.



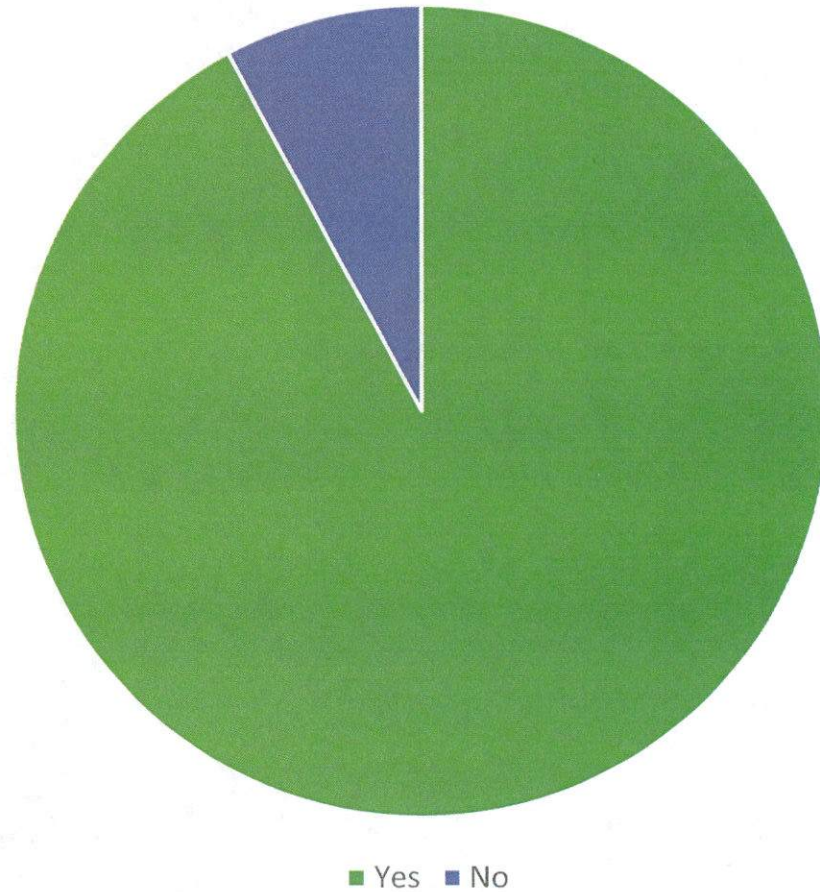
**Q14: What changes, if any, would you make (could we make?) to improve MCPH services?**

- 1. Expanded hours/Service**
- 2. Increased awareness/communication**
- 3. Increased Staffing**

**\*Majority of survey respondents had no suggestions for improvements. Those who did fell into 1 of 3 major categories.**

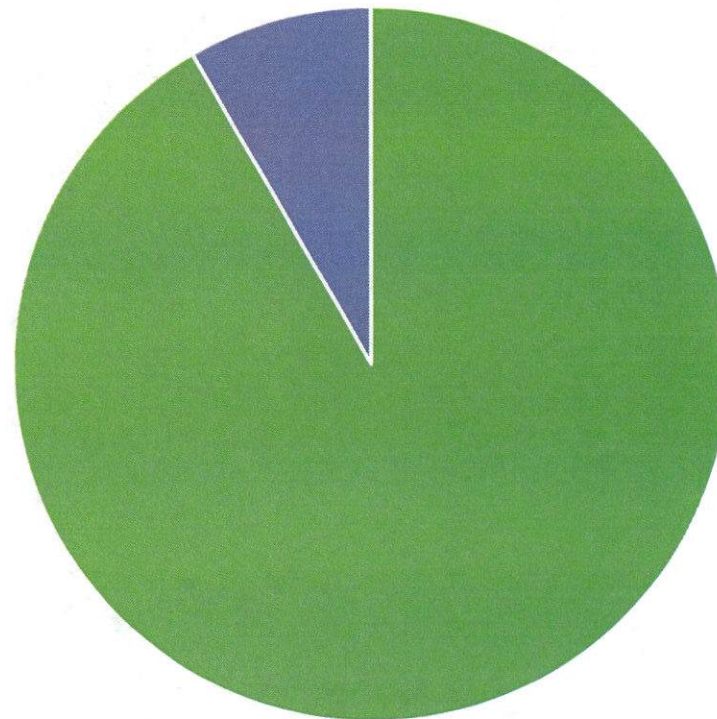
**Q15: Are the agency hours convenient for you? If you answered No, what hours would have been better for you?**

Answered: 51 Skipped: 2



**Q16: Was your wait time fair? If you answered No, please specify whether it was the time between making an appointment and being seen, time in the lobby, time in exam room, etc.**

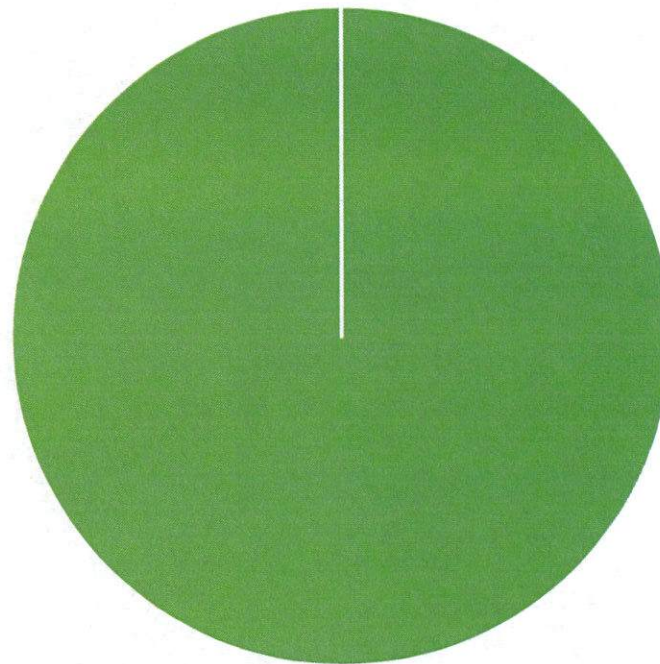
Answered: 48 Skipped: 5



■ Yes ■ No

**Q17: Was the location of our office convenient for you? If you answered No, please explain.**

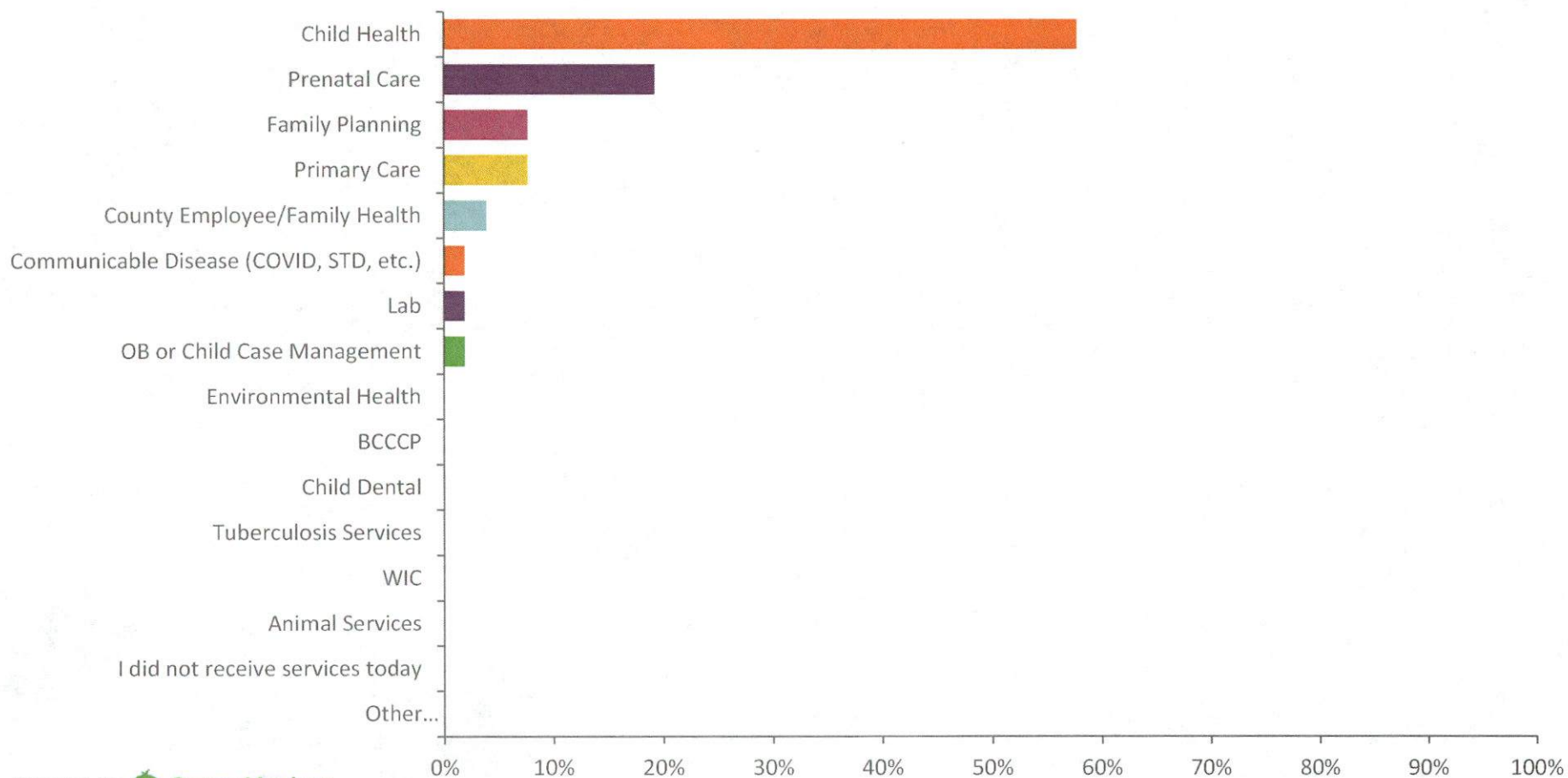
Answered: 48 Skipped: 5



■ Yes ■ No

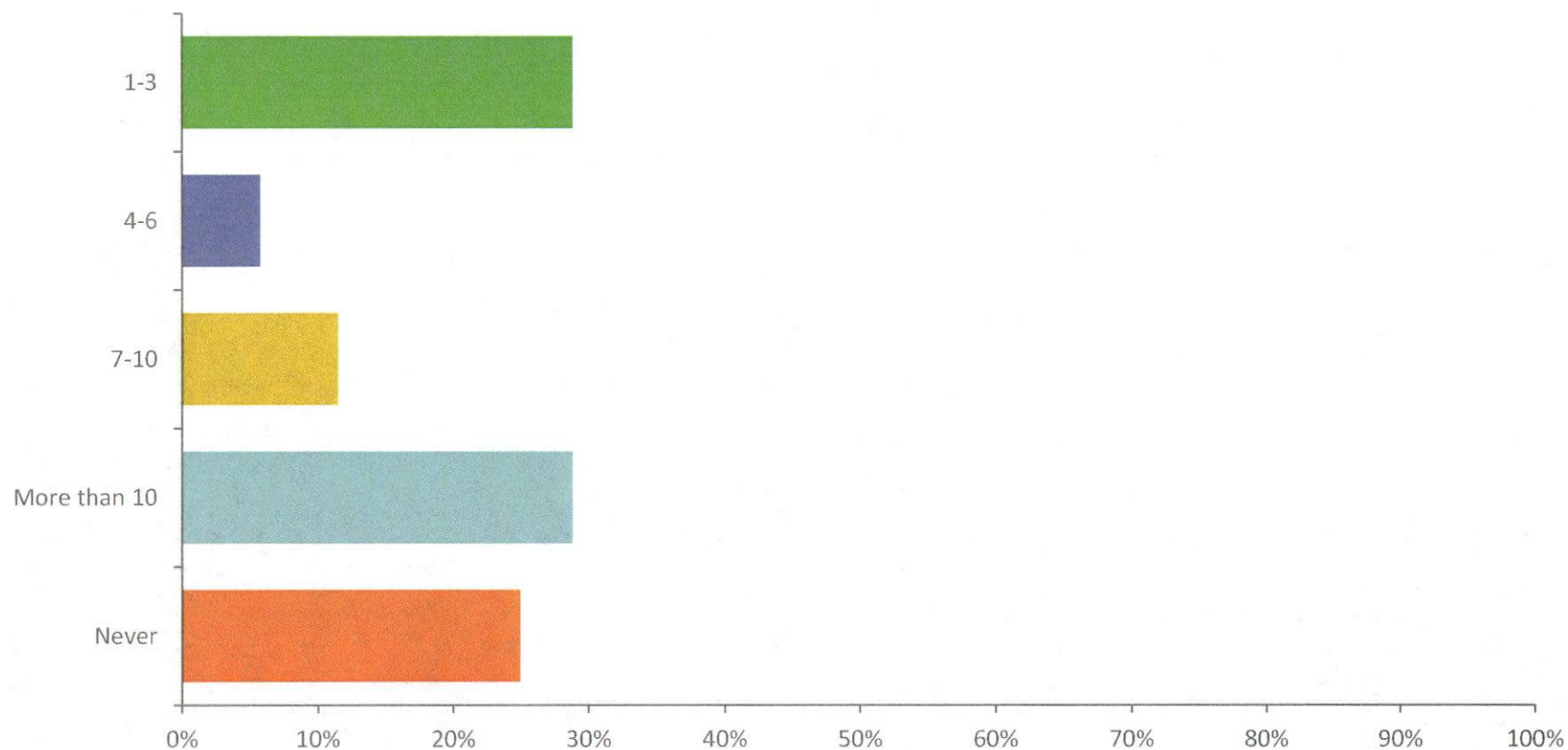
## Q18: Which services did you receive today? (Mark all that apply)

Answered: 52 Skipped: 1



## Q19: How many times, including today, have you used any MCPH services?

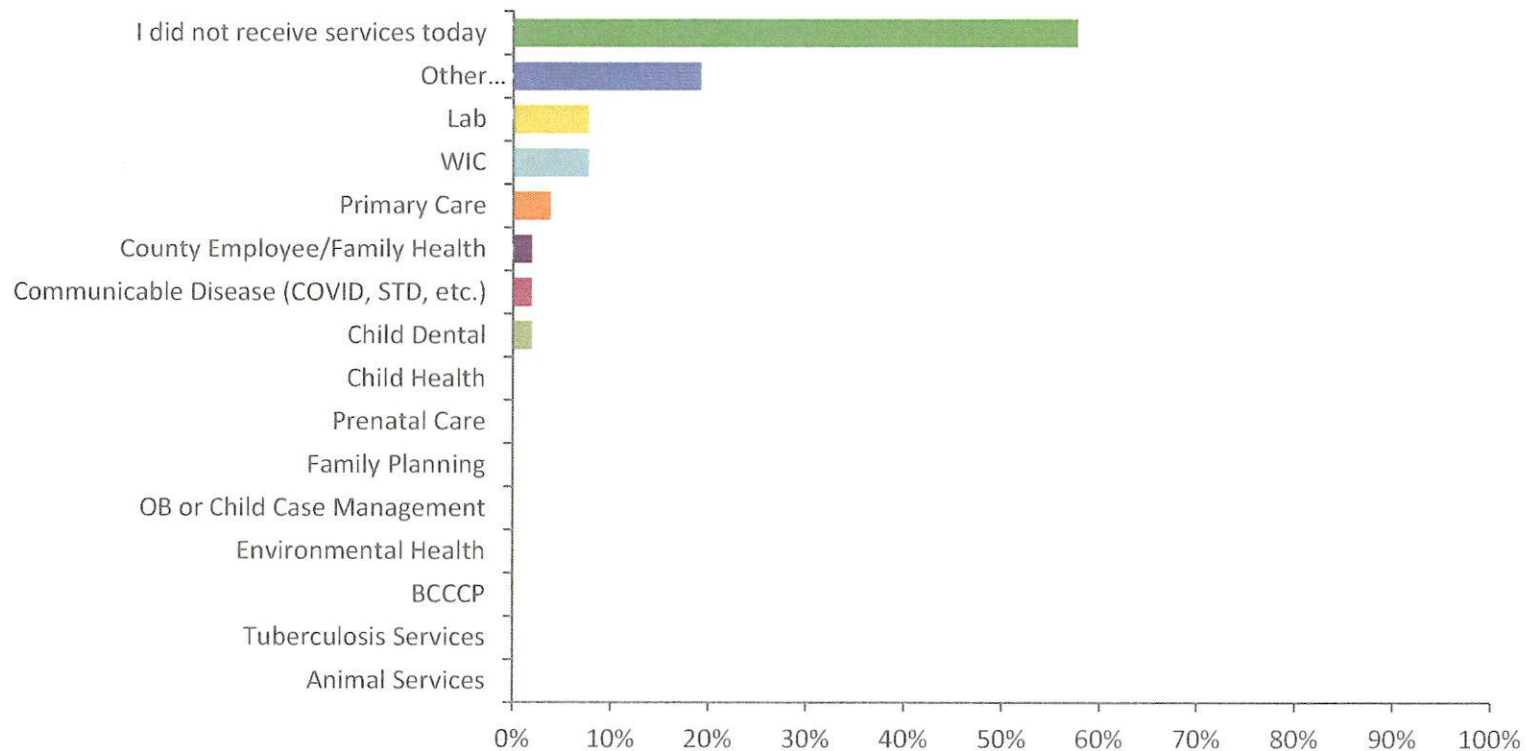
Answered: 52 Skipped: 1



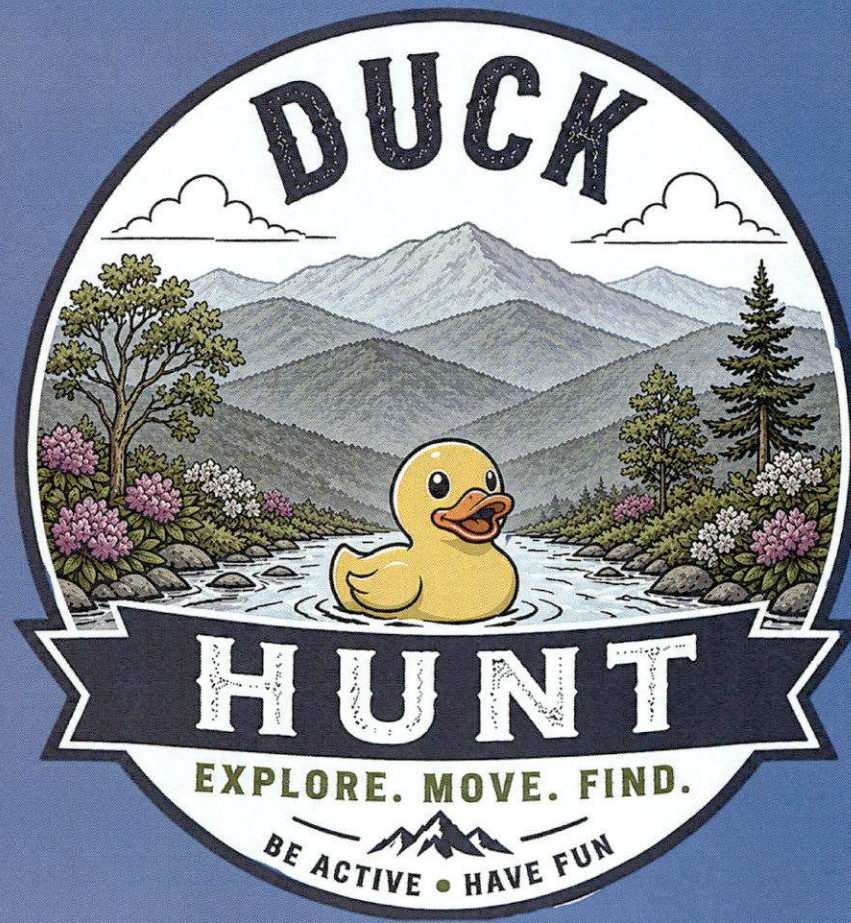
Corrected graph (Discard one in the packet!)

## Q18: Which services did you receive today? (Mark all that apply)

Answered: 52 Skipped: 1



# New Regional Physical Activity Initiative





# Content

About The Duck Hunt

Regional Expansion

Macon County's 2026 Data

Questions

# About The Duck Hunt



## Objectives:

- Individuals will spend time being physically active outdoors.
- Individuals will be educated on available walking and hiking trails in their area.

## Program Basics:

1. A Duck Hunt Facebook group is created.
2. Specially marked rubber ducks are placed along various trails.
  - a. QR code to survey is attached to each duck.
3. Clues are posted in the special Facebook group, highlighting the trail the ducks were hidden on.
4. Individuals who find the duck scan the QR code and complete the survey in order to enter the raffle.

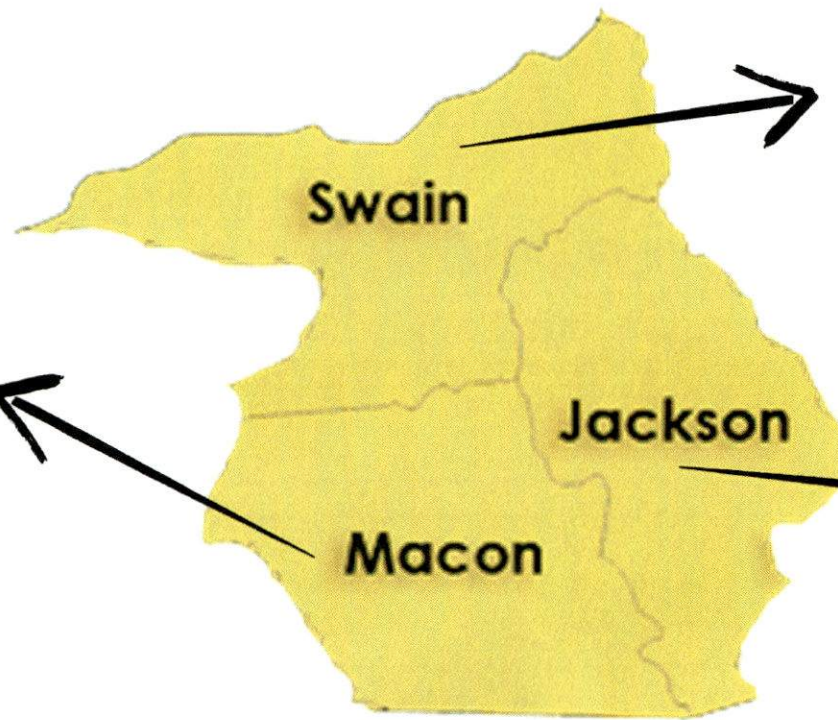
# Regional Expansion



Macon County  
Public Health

## Macon County

Duck Hunt Year 4 just  
ended!



## Swain County

Duck Hunt Year 1  
planned for Fall 2026!



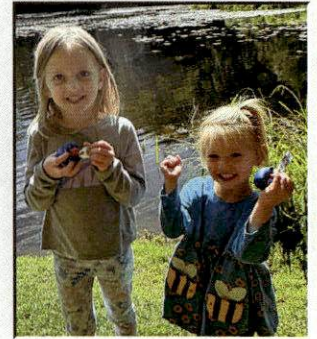
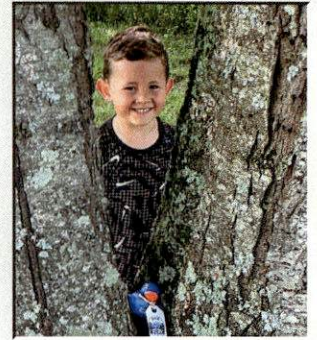
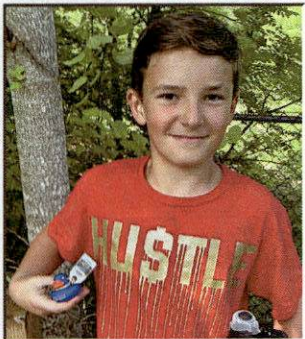
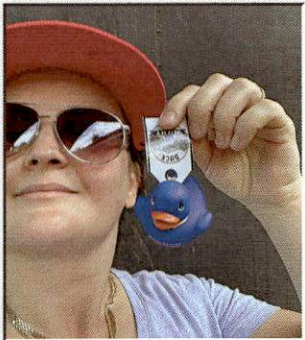
## Jackson County

Duck Hunt Year 1  
currently underway  
(July 2026)!

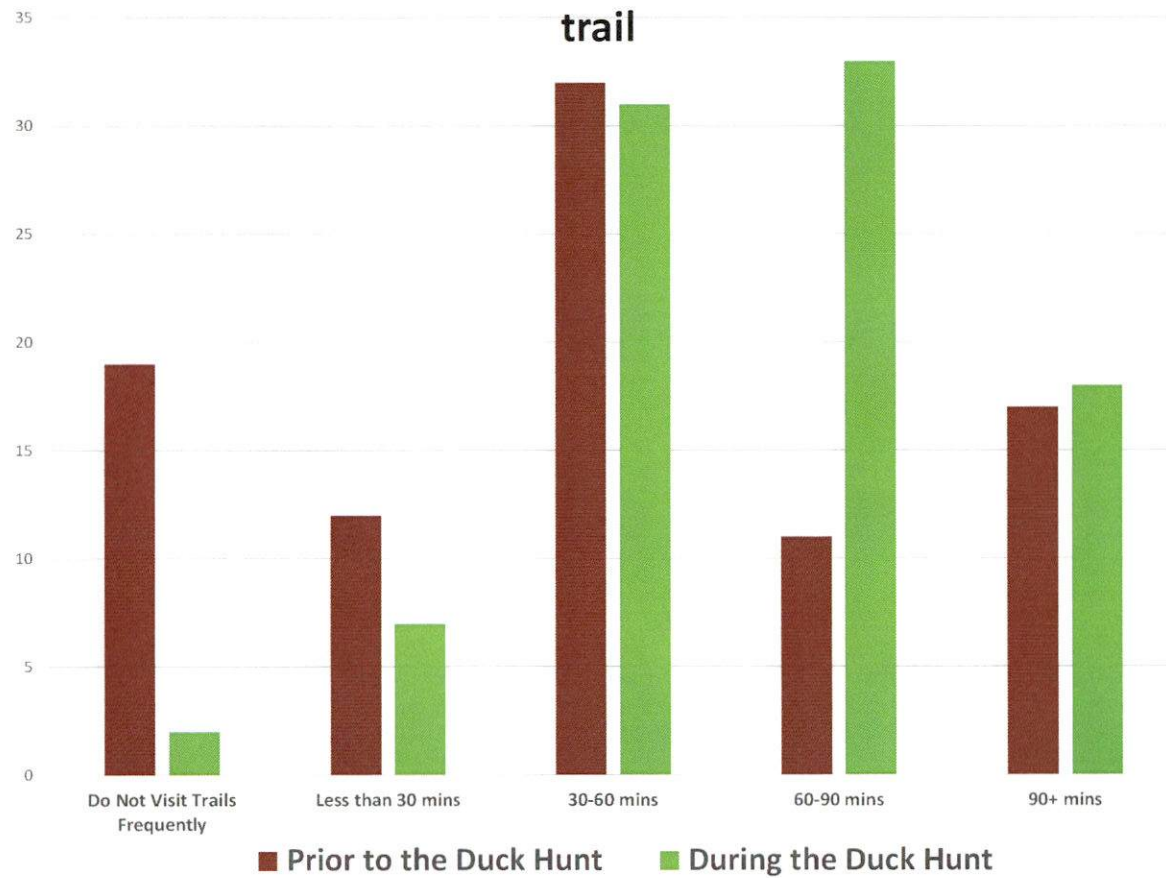
# Macon County 2026 Data

## Participants

- **109** participants completed the survey
  - **60%** new participants
- **188** new Facebook group members
  - total 334 members



## On average, how much time did you spend on a trail



On a scale of 1 to 5, how good did you feel about using hiking trails before the Duck Hunt?



On a scale of 1 to 5, how good did you feel about using hiking trails after the Duck Hunt?



**What did you enjoy the most about participating in the Duck Hunt?**

**“**

“My grandkids are taking me for a duck hunt and I love it; they can't wait to go.”

“I love to walk and this made it fun!”

“Seeing my kids on a mission and getting some great exercise.”

“My children's excitement finally finding a duck after many many miles.”

Questions?